

(NORTH WEST) LICC REPORT



First Steps Facilitator: Karen Jacobi, Representing 31 counties

Regional LICC status:

Reporting Date: July 11, 2003

Active LICCs: 9 LICCs representing 31 counties

Inactive LICCs: None

LICCs in development: None

Primary Outcomes of LICCs:

1. Provider Recruitment

- 2. Membership Recruitment
- 3. Public Relations
- 4. Child Find
- 5. Quality Assurance

Summary of activities and accomplishments:

Meetings & Membership:

The ECCC LICC; Jackson County LICC; Johnson County LICC; Livingston Grundy LLICC and the NW LICC have maintained their regular meeting schedule throughout the summer months. The ABCCD LICC; Tri-County LICC; County Connections and Pettis County LICC either did not meet during the months of May thru July or met bimonthly. The LICCs in the NW region continue to focus on membership recruitment employing various methods.

- ➤ The ABCCD LICC in including LICC brochures in the Parent Notebook. They have also responded to parents/families expressing interest on the QA survey distributed by the LICC.
- ➤ The Johnson County LICC post their meeting schedule in the local newspaper. They are specifically recruiting key-stakeholders e.g., DFS and Public Health representatives
- ➤ Tri-County LICC has reviewed past membership lists sending invitations to professionals and parents who have attended meetings in the past.
- ➤ ECCC LICC has reinstated an "Agency of the Month" activity that introduces agencies to the LICC. The representative from featured agency brings information to LICC members regarding local resources. In addition the LICC has developed a customized insert that is distributed with the LICC brochure.
- ➤ Livingston-Grundy LICC sponsored an information meeting inviting keystakeholders. A brief overview of FS and the LICC was given at this meeting.

Provider Recruitment: Provider Recruitment remains priority of all LICCs in the NW Regions.

- ➤ ABCCD LICC is engaged in activities locally e.g., distributing provider recruitment letters.
- ➤ Other LICCS in the region refer interested providers to the FSF for information regarding provider enrollment.

Public Relations:

- ➤ The Johnson County LICC sponsored a luncheon "information meeting" for keystakeholders in the Warrensburg area. Those attending the information session in June were a nurse practitioner, nurse and physician from a local practice. In July information sessions will be held for the Family Practice Associates and Whistle Stop Pediatrics. Food donations have been contributed by a local vendor. A representative from the SPOE and LICC are facilitating the meetings. In addition, the LICC has distributed LICC and FS brochures locally.
- ➤ Tri-County LICC is working with their SPOE on local PR activities in the Butler, Mo area. They will be scheduling a ribbon cutting ceremony in August or early September as well as submitting an article for the local newspaper regarding First Steps.

> Child Find:

Each LICC in the region is requesting SPOE reports that reflect child-find data and are developing child-find activities relevant to the outcomes on the reports.

➤ The NW LICC has targeted PAT and local physicians based on data from these reports.

Quality Assurance:

- ➤ The ABCCD LICC has formed a committee to develop a QA survey that assesses on-going Service Coordination.
- ➤ The Jackson County SPOE has asked for feedback from participants in the system regarding the quality of service they are providing.

Other Activities:

➤ The Jackson County LICC has developed a Service Coordination Mentoring program. Area SCs are invited to attend. Meeting activities include: Information dissemination regarding First Steps processes and forms training.

Summary of identified needs or concerns: The concerns shared by LICCs in the NW Region include:

- ➤ Lack of funding to implement strategies
- ➤ LICC membership
- > Provider Recruitment